

## Standard Tours

### **PEAK SEASON STANDARD TOURS (15 MAY – 15 SEPT)**

#### **Booking Policy**

All standard tours must be paid for in full upon booking to confirm space(s). All standard tours require a minimum of 2-4 people (as outlined in "requirements") to run. If we are unable to meet minimum numbers we may offer an alternative date or cancel the tour and provide a refund.

For groups of fewer than 2, a minimum charge will apply to cover the 2<sup>nd</sup> space. On tours with 2 or more people, per person rates apply, unless otherwise stated. Hoodoo Adventures aims to reach minimum numbers whenever possible while accommodating the availability of our customers. Maximum numbers may vary based on activity, and available equipment, and staff.

#### **Cancellation Policies**

Cancellation policy for standard tours is as follows:

- If cancelling with 30 or more days of tour date: 75% refund
- If cancelling within 22-29 days of tour date: 50% refund
- If cancelling within 21 days of tour date: No refund

Hoodoo Adventures reserves the right to cancel or reschedule tours in order to fulfill minimum numbers, or in response to weather or safety concerns. *Refunds for cancellations are only applicable if the event has been cancelled by Hoodoo Adventure Company for safety concerns.*

#### **Weather Policy**

Our tours take place in a variety of weather conditions, and we request that our guests dress appropriately and adequately for the forecasted weather. Upon booking you will receive a confirmation email which explains explicitly what to bring and wear to be prepared. It is the responsibility of the client to read this and ensure that all other guests booked by the client are aware of these requirements. In the event of a forecast that may cause major negative impact to the quality of the tour or event, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the event as necessary.

### **OFF SEASON STANDARD TOURS (16 SEPT - 14 MAY)**

#### **Booking Policy**

All standard tours must be paid for in full upon booking to confirm space(s). All standard tours require a minimum of 2-4 people (as outlined in "requirements") to run. If we are unable to meet minimum numbers we may offer an alternative date or cancel the tour and provide a refund.

For groups of fewer than 2, a minimum charge will apply to cover the 2<sup>nd</sup> space. On tours with 2 or more people, per person rates apply, unless otherwise stated. Hoodoo Adventures aims to reach minimum numbers whenever possible while accommodating the availability of our customers.

Maximum numbers may vary based on activity, and available equipment, and staff.

#### **Cancellation Policies**

Cancellation policy for standard tours is as follows:

- If cancelling with 14 or more days of tour date: 75% refund
- If cancelling within 8-13 days of tour date: 50% refund
- If cancelling within 7 days of tour date: No refund

Hoodoo Adventures reserves the right to cancel or reschedule tours in order to fulfill minimum numbers, or in response to weather or safety concerns. *Refunds for cancellations are only applicable if the event has been cancelled by Hoodoo Adventure Company for safety concerns.*

#### **Weather Policy**

Our tours take place in a variety of weather conditions, and we request that our guests dress appropriately and adequately for the forecasted weather. Upon booking you will receive a confirmation email which explains explicitly what to bring and wear to be prepared. It is the responsibility of the client to read this and ensure that all other guests booked by the client are aware of these requirements. In the event of a forecast that may cause major negative impact to the quality of the tour or event, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the event as necessary.