

## **Kids Programs and Camps**

### **SUMMER ADVENTURE CAMPS – PEAK SEASON (22 JUNE – 6 SEPT)**

#### **Booking Policy**

All summer adventure camps are non-refundable and full payment is required upon booking in order to reserve space(s). Spaces are limited and available on a first come, first serve basis. Summer adventure camps cannot be booked online if the program starts in less than 48 hours. Please call for availability at these times.

**Transfer of credit or dates** are possible with the following considerations:

- Transfer of dates: Children can be transferred to different summer adventure camp dates pending availability, provided that the transfer is requested 14 or more days before the original adventure camp date.
- Transfer to other participants: Spaces are transferable up to 7 days before the program start date. Parents may transfer the credit to another sibling or another child, such as a family friend, or a child on Hoodoo's waiting list. In the event that the space cannot be filled, there will be no refunds or credit given.

Hoodoo Adventures reserves the right to allot credit towards other programs or events; or towards the climbing gym in lieu of a refund on any of our adventure camps.

#### **Cancellation Policies**

Due to the high demand for space on our summer adventure camps, we do not offer refunds for cancellations. We offer the option to transfer credit or change dates, as listed above.

Hoodoo Adventures reserves the right to cancel, reschedule, or alter the content of a summer camp in response to weather or other safety concerns. In the event that Hoodoo Adventures is unable to run a program, credit will be provided to any of our other programs, tours or events.

#### **Weather Policy**

Our adventure summer camps take place in a variety of weather conditions, and we request that parents ensure that their children dress appropriately and adequately for the forecasted weather. Prior to the date of the program, we will send an email with information on what to wear and what to bring. In the event of a forecast that may cause major negative impact to the quality of the program, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the program as necessary.

**In the event of Smoke/Fire/Natural Disaster:** Hoodoo Adventure Company Ltd. does not issue refunds or credits on adventure camps. Our camps have an operations plan in place for days hindered by smoke. Camps will not be canceled due to smoke but instead indoor activity and limited time in outdoor sessions will be offered to mitigate such situations. Parents/Guardians are encouraged to purchase cancellation insurance through their chosen provider if smoke/fire is of concern.

### **WINTER, SPRING BREAK AND PRO D DAY CAMPS – OFF SEASON (7 SEPT – 21 JUNE)**

#### **Booking Policy**

All winter, spring break and Pro D days adventure camps are non-refundable and full payment is required upon booking in order to reserve space(s). Spaces are limited and available on a first come, first serve basis. Winter, spring break and Pro D days adventure camps cannot be booked online if the program starts in less than 48 hours. Please call for availability at these times.

**Transfer of credit or dates** are possible with the following considerations:

- Transfer of dates: Children can be transferred to different adventure camp dates pending availability, provided that the transfer is requested 7 or more days before the original adventure camp date.
- Transfer to other participants: Spaces are transferable up to 7 days before the program start date. Parents may transfer the credit to another sibling or another child, such as a family friend, or a child on Hoodoo's waiting list. In the event that the space cannot be filled, there will be no refunds or credit given.

Hoodoo Adventures reserves the right to allot credit towards other programs or events; or towards the climbing gym in lieu of a refund on any of our adventure camps.

#### **Cancellation Policies**

Due to the high demand for space on our winter, spring break and Pro D days adventure camps, we do not offer refunds for cancellations by parents. We offer the option to transfer credit or change dates, as listed above.

Hoodoo Adventures reserves the right to cancel, reschedule, or alter the content of an adventure camp in response to weather or other safety concerns. In the event that Hoodoo Adventures is unable

to run a program, credit will be provided to any of our other programs, tours or events.

#### **Weather Policy**

Our adventure winter, spring break and Pro D days camps take place in a variety of weather conditions, and we request that parents ensure that their children dress appropriately and adequately for the forecasted weather. Prior to the date of the program, we will send an email with information on what to wear and what to bring. In the event of a forecast that may cause major negative impact to the quality of the program, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the program as necessary.

**In the event of Smoke/Fire/Natural Disaster:** Hoodoo Adventure Company Ltd. does not issue refunds or credits on adventure camps. Our camps have an operations plan in place for days hindered by smoke. Camps will not be canceled due to smoke but instead indoor activity and limited time in outdoor sessions will be offered to mitigate such situations. Parents/Guardians are encouraged to purchase cancellation insurance through their chosen provider if smoke/fire is of concern.

### **SPECIALTY KIDS AND YOUTH PROGRAMS – ALL SEASONS**

#### **Booking Policy**

All youth specialty programs are non-refundable and full payment is required upon booking in order to reserve space(s). Spaces are limited and available on a first come, first serve basis. Specialty youth programs cannot be booked online if the program starts in less than 7 days. Please call for availability at these times.

**Transfer of credit or dates** are possible with the following considerations:

- Transfer of dates: Children can be transferred to different specialty program dates pending availability, provided that the transfer is requested 14 or more days before the original program date.
- Transfer to other participants: Spaces are transferable up to 7 days before the program start date. Parents may transfer the credit to another sibling or another child, such as a family friend, or a child on Hoodoo's waiting list. In the event that the space cannot be filled, there will be no refunds or credit given.

Hoodoo Adventures reserves the right to allot credit towards other programs or events; or towards the climbing gym in lieu of a refund on any of our specialty programming.

#### **Cancellation Policies**

Due to the high demand for space on our youth programs, we do not offer refunds for cancellations. We offer the option to transfer credit or change dates, as listed above.

Hoodoo Adventures reserves the right to cancel, reschedule, or alter the content of a specialty program in response to weather or other safety concerns. In the event that Hoodoo Adventures is unable to run a program, credit will be provided to any of our other programs, tours or events.

#### **Weather Policy**

Our specialty youth programming take place in a variety of weather conditions, and we request that parents ensure that their children dress appropriately and adequately for the forecasted weather. Prior to the date of the program, we will send an email with information on what to wear and what to bring. In the event of a forecast that may cause major negative impact to the quality of the program, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the program as necessary.

**In the event of Smoke/Fire/Natural Disaster:** Hoodoo Adventure Company Ltd. does not issue refunds or credits on kids programs. Our programs have an operations plan in place for days hindered by smoke. Programs will not be canceled due to smoke but instead indoor activity and limited time in outdoor sessions will be offered to mitigate such situations. Parents/Guardians are encouraged to purchase cancellation insurance through their chosen provider if smoke/fire is of concern.