



ADVENTURE CAMP TERMS & CONDITIONS

All booking cancellations will receive full credits. All refunds, no matter the timeline will be dealt with on a case by case basis if Covid-19 travel restrictions, lock downs or personal health issues arise. We understand these are uncertain times.

Please note that although we outline strict policies, we will always work with your child to help them achieve success. If you have questions about the policy and how it affects your child, please contact us directly.

Adventure Camp policies apply to all summer, winter, & spring break camps, & Pro-D Day Camps.

TERMS AND CONDITIONS:

There is a 48-hour booking blocker on all kids program. Please call for program availability inside of 48 hours.

There are NO REFUNDS or credits given for our summer camps. Transfer to another participant is possible, but left at the discretion of Hoodoo Adventures. Please contact us directly if you would like to transfer your spot to another participant. All transfers require 14 days notice.

Dates may be changed with a minimum of 7 days notice prior to the original program start, pending availability:

Individual days may be transferred to other individual days, long blocks may be transferred to other week long blocks; all pending availability. If you book a week block and miss a day we do not provide credit or space on another day. School year camps (Winter Break, Spring Break, Pro-D Day) require 7 days notice, all summer camps require 14 days notice. Transfer of credit or dates are possible with the following considerations:

- Transfer of dates: Children can be transferred to different specialty program dates pending availability, provided that the transfer is requested 14 or more days before the original program date.
- Transfer to other participants: Spaces are transferable up to 7 days before the program start date. Parents may transfer the credit to another sibling or another child, such as a family friend, or a child on Hoodoo's waiting list. In the event that the space cannot be filled, there will be no refunds or credit given.
- All booking refunds, no matter the timeline will be dealt with on a case by case basis if Covid-19 travel restrictions, lock downs or personal health issues arise. We understand these are uncertain times

CANCELLATIONS:

Our camps run rain or shine. In the event of extreme weather or unsafe conditions, and at the sole discretion of Hoodoo Adventures, we may change the camp location or modify the program in order to assure participant safety. If we need to cancel the program (or a part of the program) for any reason we will be in touch with you directly. In the event of Smoke/Fire/Natural Disaster: Hoodoo Adventure Company Ltd. does not issue refunds or credits on adventure camps. Our camps have an operations plan in place for days hindered by smoke. Camps will not be canceled due to smoke but instead indoor activity and limited time in outdoor sessions will be offered to mitigate such situations. Parents/Guardians are encouraged to purchase cancellation insurance through their chosen provider if smoke/fire is of concern.

SHUTTLES:

Much of our programming focuses on being outside, and some of it requires transportation to and from different trailheads or other wilderness locations. Transportation is a significant part of our programming. If you are uncomfortable with allowing your child to be transported in our vehicles, then they may be denied participation to the program on days requiring it. We will not extend refunds or credits to participants who refuse transportation at their discretion. Our company employs licensed, class-4 drivers and holds appropriate insurance and licensing permits required to operate our transport vehicles: a mini-van and a 10-passenger bus, and a 13-passenger bus. Safety is always first and foremost at Hoodoo Adventures: if your child requires a child seat, you are required to provide it at the start of the program or communicate with Hoodoo Adventures about car seat availability. You can find out more information on car seats here: <http://www.icbc.com/road-safety/safer-drivers/Pages/Child-car-seats.aspx>

MEDICAL AND OTHER CONSIDERATIONS:

It is the responsibility of each participant (or their parent / legal guardian) to communicate any medical conditions or mental health concerns to Hoodoo Adventures. A completed medical form is a requirement for each participant. In the event that there are concerns, we will be in touch directly to discuss and formulate an individual plan to manage any issues that may arise, such as managing medications, behaviours, etc. If you have not communicated with us in regards to any potential issues, your child may be denied access to the program, or be sent home - especially if the safety and well being of any participant is put at risk, or the participant is found to be unmanageable.



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This will be at the expense of the participant, and no refunds will be issued. Parents of children who require medication during the trip must provide Hoodoo Adventures with the appropriate medications and documentation / instruction on how to use it.

It is important to note that we are NOT a nut free environment (literally and figuratively).

CODE OF CONDUCT:

At Hoodoo Adventures, respect is very important to us: respect of self, of others and of the environment. It is important that all participants feel safe and supported on our trips. We have a zero-tolerance policy for bullying, harassment, or any actions / behaviors that put participants at risk, or interferes with a positive learning environment (including knives, multi-tools with knives or saws, drugs, alcohol, or any other weapon). Any participants who are unable or unwilling to follow our code of conduct will be removed from the trip at the discretion of Hoodoo Adventures and at the expense of the participant. No refunds will be issued.

WILDERNESS SAFETY:

Hoodoo Adventure's instructors are experienced and passionate about running programs for kids. All of our instructors have extensive training and experience in wilderness travel, wilderness first aid, risk management, and more. Participants must be willing and able to follow directions as given by our instructors, or as stated above, may be removed from the trip at the expense of the participant, with no refunds issued.

PERSONAL ITEMS:

Upon registration, and contained within this document, you will have access to a detailed gear list to help you prepare for the camp. It is the responsibility of the participant to bring all the gear required on the list. Hoodoo Adventures will supply all other necessary equipment, such as kayaks and safety equipment affiliated with the specific activity or any other type of specialty equipment. We will, prior to the trip or event, do a detailed check to ensure that all kids are adequately prepared for their adventure.

Hoodoo reserves the right to deny participation to any child who is deemed unprepared to participate, especially if it could interfere with the safety and wellbeing of the child or the group in any way. We will do our best to help supplement equipment, but cannot guarantee that we can provide adequate personal equipment for all participants.

Hoodoo Adventures is not responsible for lost, stolen or damaged personal items throughout the duration of the camp.

PARENT CHECK LIST:

- Waiver - Completed for each participant
- Registration Form - Completed for each participant
- Medical Form - Completed for each participant (Extended medical form for overnight camp)
- Allergy Form - Completed if any participants have an allergy.
- Participant Gear List - Does my child have everything on the required list? Remember, we can deny your child's participation if they aren't properly prepared!

Camp times are 9am – 3pm with the exception of Summer Trekkers (9am – 2:30pm) & Trailblazers (8:30am – 3:30pm)