

*****Covid-19 Policy:**
All booking cancelations will receive full credits. All refunds, no matter the timeline will be dealt with on a case by case basis if Covid-19 travel restrictions, lock downs or personal health issues arise. We understand these are uncertain times.

Specialty & Group Tours / Corporate Events and School Groups

SPECIALTY TOURS AND GROUP TOURS – ALL SEASONS

*Specialty and group tours involve additional preparation or a third party to run successfully, such as an artist or chef, etc. or **any fully customized tour**. These tours are organized by a single person that is charge of organizing his/her group and paying for the tour.*

Booking Policy

All specialty and group tours must be paid in full upon booking and are subject to a 25% non-refundable administration fee upon booking. Number of guests must be confirmed 10 days prior to the event for any price adjustments in the event that the number of participants is higher than the one originally booked for.

Cancellation Policies

These tours are subject to a non-refundable 25% administration fee.

Cancellation policy for specialty and group tours is as follows:

- If cancelling with 30 or more days of tour date: 75% refund
- If cancelling within 22-29 days of tour date: 50% refund
- If cancelling within 21 days of tour date: No refund

Specialty and group tours require a minimum numbers in order to run. **Hoodoo Adventures reserves the right to cancel any specialty or group tour and refund or credit**

participants should this event not reach its minimum numbers. Specialty tours and events are subject to maximum numbers, which vary based on the activity, and available equipment and staff.

Weather Policy

Our tours take place in a variety of weather conditions, and we request that our guests dress appropriately and adequately for the forecasted weather. In the event of a forecast that may cause major negative impact to the quality of the event, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the tour as necessary.

In the Case of Smoke/Fire/Natural Disaster: The above Cancellation Policy stands at all times. It is the responsibility of the guest to acquire trip or travel cancellation insurance through your chosen provider.

CORPORATE EVENTS AND SCHOOL GROUPS– ALL SEASONS –

Booking Policy

All events bookings require a 50% deposit which is due upon booking to hold spaces. The remaining balance is due 21 days prior to the event date with the final number of participants. All events must be organized and paid for by one person.

Cancellation Policies

Cancellation policy for group tours and events is as follows:

- If cancelling with 30 or more days of tour date: 75% refund
- If cancelling within 22-29 days of tour date: 50% refund
- If cancelling within 21 days of tour date: No refund

Corporate events and school groups require a minimum numbers in order to run. **Hoodoo Adventures reserves the right to cancel any corporate event or school group and refund or credit participants should this event not reach its minimum numbers.**

Corporate events and school groups are subject to maximum numbers, which vary based on the activity, and available equipment and staff.

Weather Policy

Our tours take place in a variety of weather conditions, and we request that our guests dress appropriately and adequately for the forecasted weather. Prior to the date of the tour, we will send you an email with information on what to wear. In the event of a forecast that may cause major negative impact to the quality of the tour or event, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the event as necessary.

In the Case of Smoke/Fire/Natural Disaster: The above Cancellation Policy stands at all times. It is the responsibility of the guest to acquire trip or travel cancellation insurance

through your chosen provider.