

**\*\*\*Covid-19 Policy:**  
**All booking cancelations will receive full credits. All refunds, no matter the timeline will be dealt with on a case by case basis if Covid-19 travel restrictions, lock downs or personal health issues arise. We understand these are uncertain times.**

## Standard Tours and Skills Courses

### **STANDARD TOURS & SKILLS COURSES - PEAK SEASON (15 MAY – 15 SEPT)**

#### **Booking Policy**

All standard skills courses must be paid for in full upon booking to hold space(s). All standard skills courses require a minimum of 2-4 people as outlined in trip requirements. For groups of fewer than 3, a minimum charge will apply to cover the 3<sup>rd</sup> space. On tours with 3 or more people, per person rates apply. Hoodoo Adventures aims to reach minimum numbers whenever possible while accommodating the availability of our customers. Maximum numbers may vary based on activity, and available equipment and staff.

#### **Cancellation Policies during Covid-19 Pandemic**

**Cancellation policy for standard tours is as follows:**

- **If cancelling with 14 or more days of tour or course date: 75% refund or you can take a full credit for a later date**
- **If cancelling within 7-13 days of tour date: 50% refund or you can take a full credit**
- **If cancelling within 7 days of tour date: No refund but full credit is offered**
- **All booking refunds, no matter the timeline will be dealt with on a case by case basis if Covid-19 travel restrictions, lock downs or personal health issues arise. We understand these are uncertain times.**

Hoodoo Adventures reserves the right to cancel or reschedule skills courses in order to fulfill minimum numbers, or in response to weather or safety concerns.

#### **Weather Policy**

Our skills courses take place in a variety of weather conditions, and we request that our guests dress appropriately and adequately for the forecasted weather. Prior to the date of the course, we will send you an email with information on what to wear. In the event of a forecast that may cause major negative impact to the quality of the course, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the curriculum as necessary.

**In the Case of Smoke/Fire/Natural Disaster:** The above Cancellation Policy stands at all times. It is the responsibility of the guest to acquire trip or travel cancellation insurance through your chosen provider.

### **STANDARD SKILLS - OFF SEASON (16 SEPT - 14 MAY)**

#### **Booking Policy**

All standard skills courses must be paid for in full upon booking to hold space(s). All standard skills courses require a minimum of 3 people if booked outside of dates offered. For groups of fewer than 3, a minimum charge will apply to cover the 3<sup>rd</sup> space. On tours with 3 or more people, per person rates apply. Hoodoo Adventures aims to reach minimum numbers whenever possible while accommodating the availability of our customers. Maximum numbers may vary based on activity, and available equipment and staff.

#### **Cancellation Policies**

**Cancellation policy for standard skills courses is as follows:**

- **If cancelling with 14 or more days of tour date: 75% refund**
- **If cancelling within 8-13 days of tour date: 50% refund**
- **If cancelling within 7 days of tour date: No refund**

Hoodoo Adventures reserves the right to cancel or reschedule courses in order to fulfill minimum numbers, or in response to weather or safety concerns.

#### **Weather Policy**

Our skills courses take place in a variety of weather conditions, and we request that our guests dress appropriately and adequately for the forecasted weather. Prior to the date of the course, we will send you an email with information on what to wear. In the event of a forecast that may cause major negative impact to the quality of the course, Hoodoo Adventures reserves the sole right to alter, reschedule or cancel the curriculum as necessary.

**In the Case of Smoke/Fire/Natural Disaster:** The above Cancellation Policy stands at all times. It is the responsibility of the guest to acquire trip or travel cancellation insurance through your chosen provider.